



THENTIA
CLOUD

Empowering
Regulatory
Transformation

CORU

Logging into Thentia Cloud Portal

User Guide



Introduction

This guide walks through the steps for registering an account and logging into the CORU Application Portal.

Important Notations:

- If you are already registered with CORU, use the [Registrant Portal](#) to manage your registration, including your certificate of registration, annual renewal, continuing professional development, receipts, restoration, and more.
- If it's the first time you're accessing the Registrant Portal, please use the [Reset Password](#) option on the login screen and use the email address you have on record with your registration.
- If you already have an application with the Recognition Department, you must also use the Forgotten Password process to log in and continue your application.

CORU
Ag Rialáil Gairmithe Sláinte agus Cúraim Shóisialaigh
Regulating Health + Social Care Professionals

Email or Registration Number

Password

Sign In

Or

Forgot your password? [Reset Password](#)

Steps for Registering an Account on the Application Portal

Open <https://coru.portaleu.thentiacloud.net/webs/portal/#/> and click on the Application Portal.

CORU - Regulating Health & Social Care Professionals

Apply for Registration OR Continue your Application for Registration
Please use the following portal to submit a new application or to review your application and check on the status of your application.
[Application Portal](#)

Already registered?
Use this portal to manage your registration, including your certificate of registration, annual renewal, continuing professional development, receipts, restoration, and more.
[Registrant Portal](#)

Public Register
CORU's registers provide a list of all individuals registered to practice their profession within the Republic of Ireland, the public register will provide key information such as registration status, area of practice, and other useful information.
[Public Register](#)

If you are a new user, click on Don't have an account yet? [Register for an Account](#)

Application Portal

E-mail

Password

By clicking on "Sign In" you will be prompted to acknowledge your understanding of our *Privacy Policy*.

Sign In

Or

Forgot your password? [Reset Password](#)

Don't have account yet? [Register for an Account](#)

- If you have forgotten your password, please use the **Reset Password** option on the login screen.

Or

Forgot your password? [Reset Password](#)

Don't have account yet? [Register for an Account](#)

Type your email address in the E-mail field and then click on Next

Application Portal

Please enter your personal email address.

The board will also send important updates about your license and account to this email address.

E-mail

Next Cancel

Go to your inbox, find and open an email from Thentia Cloud entitled "You Have Created An Account"

From	Subject	Received
<input type="checkbox"/> Thentia Cloud - Do not reply	You Have Created An Account	minute

Copy the Temporary Password

You Have Created An Account

Hi,

You have created an account on a Thentia Cloud Portal using this e-mail address and the system has generated a temporary password for you. When prompted online, enter the following password to complete your login:

8vvcstwkta

Go back to the CORU Portal page, paste or enter the temporary password, and click next



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Application Portal

We have just sent you an email with a temporary password. It should arrive within a few minutes.

Enter your temporary password here to verify your email and proceed with setting up your account.



Provide your First Name, Family Name, and Birthday, and then click next

The screenshot shows the 'Application Portal' registration page. On the left is the CORU logo and text: 'Ag Rialáil Gairmithe Sláinte agus Cúraim Shóisialaigh' and 'Regulating Health + Social Care Professionals'. The main form area is titled 'Application Portal' and contains the instruction 'Enter your personal information.'. There are three input fields: 'First Name', 'Family Name', and 'Birthday'. Each field has a teal arrow pointing to it from the right. Below the fields are two buttons: 'Next' (highlighted with a teal box) and 'Back'.

You'll then be asked to create a password for your account.
Enter and confirm your password following the password stipulations,
then click next.

The screenshot shows the 'Application Portal' registration page for password creation. On the left is the CORU logo and text: 'Ag Rialáil Gairmithe Sláinte agus Cúraim Shóisialaigh' and 'Regulating Health + Social Care Professionals'. The main form area is titled 'Application Portal' and contains the instruction 'Create a password for your account.'. There are two input fields: 'Password' and 'Confirm password'. Each field has a teal arrow pointing to it from the right. Between the fields is a list of password requirements, each with a red 'x' icon: 'A minimum of 8 characters', 'At least 1 lower case', 'At least 1 upper case', 'At least 1 number', and 'At least 1 special character'. Below the fields is a red 'x' icon and the text 'Passwords must match'. At the bottom are two buttons: 'Next' (highlighted with a teal arrow) and 'Back'.

You'll then be prompted to choose a two-stage authentication method.

Either:

Enter Security Code (Email)

(Enter a security code that you receive by email each time you sign in)

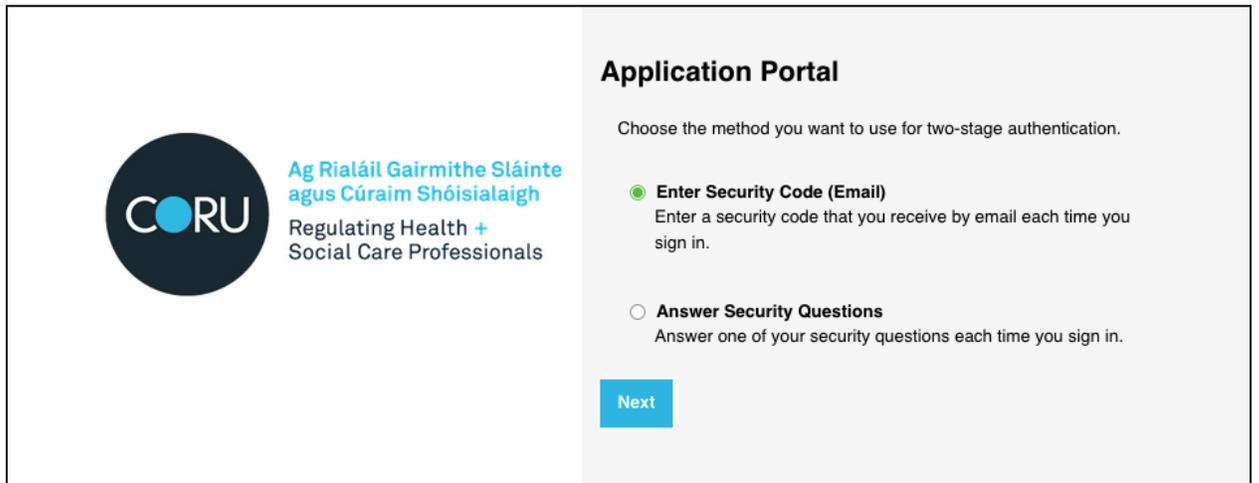
Or

Answer Security Questions

(Answer one of your security questions each time you sign in)

- **Enter a Security Code (Recommended)**

After selecting the **Enter Security Code** option, click **next**



Application Portal

Choose the method you want to use for two-stage authentication.

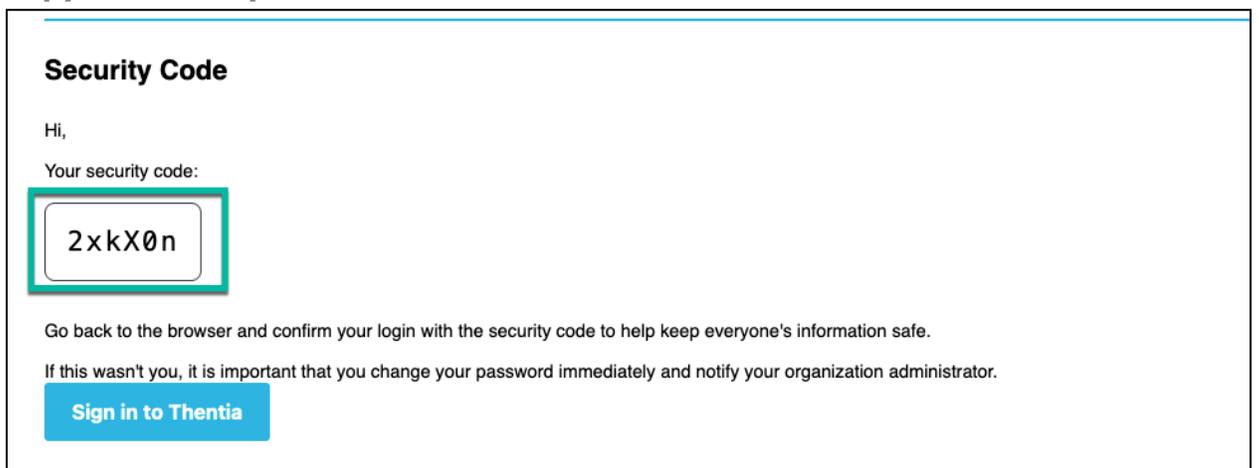
- Enter Security Code (Email)**
Enter a security code that you receive by email each time you sign in.
- Answer Security Questions**
Answer one of your security questions each time you sign in.

[Next](#)

Access your email account and view the Security Code Email

From	Subject	Received
<input type="checkbox"/> Thentia Cloud - Do not reply	Security Code	just now

Copy the security code



Security Code

Hi,

Your security code:

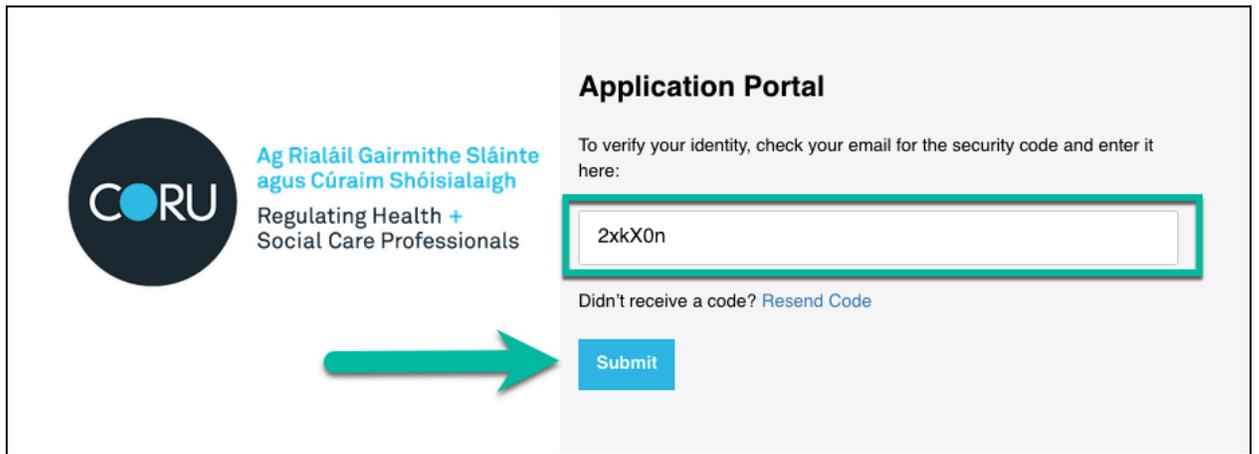
2xkX0n

Go back to the browser and confirm your login with the security code to help keep everyone's information safe.

If this wasn't you, it is important that you change your password immediately and notify your organization administrator.

[Sign in to Thentia](#)

Return to the login page, enter the security code provided, and click submit



Application Portal

To verify your identity, check your email for the security code and enter it here:

2xkX0n

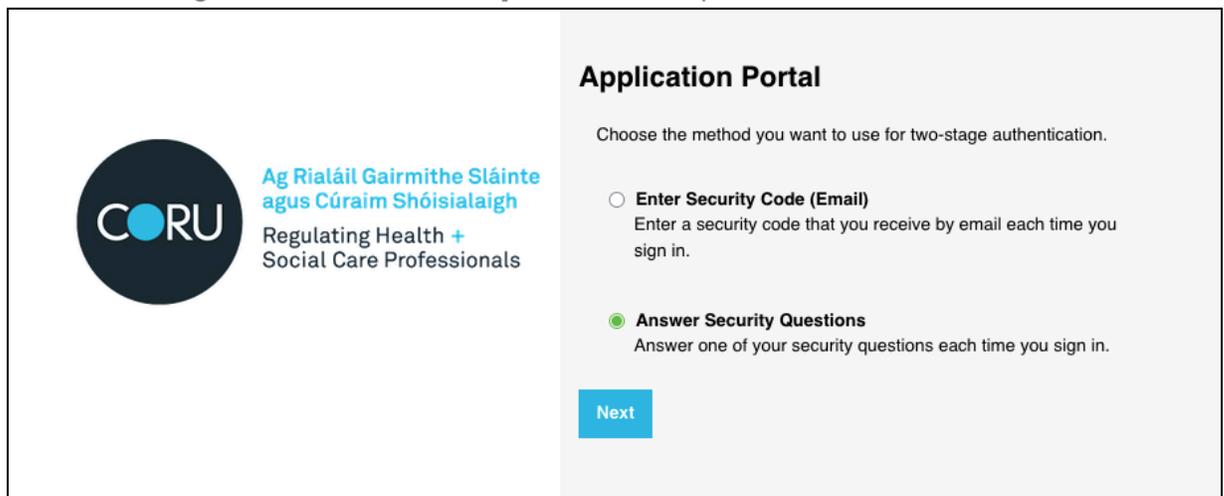
Didn't receive a code? [Resend Code](#)

Submit

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- **Or Answer Security Questions**

After selecting the **Answer Security Questions** option, click **next**



Application Portal

Choose the method you want to use for two-stage authentication.

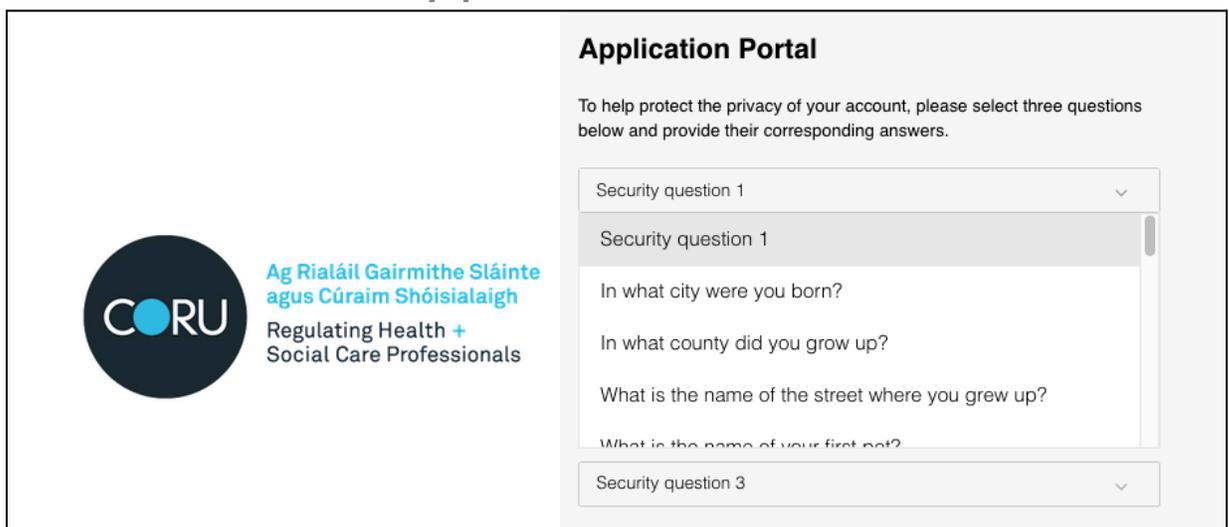
Enter Security Code (Email)
Enter a security code that you receive by email each time you sign in.

Answer Security Questions
Answer one of your security questions each time you sign in.

Next

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Select three different security questions



Application Portal

To help protect the privacy of your account, please select three questions below and provide their corresponding answers.

Security question 1

Security question 1

In what city were you born?

In what county did you grow up?

What is the name of the street where you grew up?

What is the name of your first pet?

Security question 3

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Provide answers for each of your selected security questions, then click next



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Application Portal

To help protect the privacy of your account, please select three questions below and provide their corresponding answers.

In what city were you born?

Training

In what county did you grow up?

Training

What is the name of the street where you grew up?

Training

Read and Accept - Acknowledgement of Understanding the Privacy Policy



Acknowledgment of Understanding the Privacy Policy

1. CORU's Data Protection Officer

Our Data Protection Officer oversees how CORU collects, uses, shares and protects your information.

You can contact our Data Protection Officer at DPO@coru.ie or by writing to them at CORU, Infinity Building, George's Court, George's Lane, Smithfield, Dublin 7, D07 E8BY, Ireland.

2. The purposes of the processing

CORU's role is to protect the public through regulating the health and social care professions listed in the Health and Social Care Professionals Act 2005 (as amended).

To regulate those professions, CORU will:

- Set the standards that health and social care professionals must meet
- Ensure that the relevant educational bodies deliver qualifications that prepare professionals to provide safe and appropriate care
- Maintain and publish a Register of health and social care professionals who meet our standards
- Ensure that registered professionals keep their skills up to date by promoting

**You'll then access the Application Portal
From here click on Start New Application**

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Regulating Health + Social Care Professionals

Online Application

- Online Applications
- My Inbox
- Fees & Receipts
- Document Library
- Account Settings

Online Applications

Welcome! To get started with a new application, select "Start New Application" below. You may not be able to start a new application if you already have one in progress.

Please follow the step-by-step instructions to complete your application. Your progress will be saved as you move between application steps. You can leave and return to the application at any time to pick up from where you left off. Once the application has been submitted you will no longer be able to modify the application.

Return to this portal for updates and information related to the application by clicking the 'Documents' button to the left hand-side once you have submitted your application. Should you need assistance, please email us at registration@coru.ie for all other queries.

Application No.	Application Type	Profession	Application Status	Submitted Date	Decision Date
No applications have been started. Click Start New Application to add application.					

[Start New Application](#)

Expand a category relevant to the registration you're looking to apply for.

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Online Application

- Online Applications
- My Inbox
- Fees & Receipts
- Document Library
- Account Settings

Application Type

Note: IMPORTANT: Please click 'Click here to Expand All Application Types' to select your application pathway.

Warning: Once an application type has been made, changing to another application type will result in previous information being reset.

Social Care Worker ▼

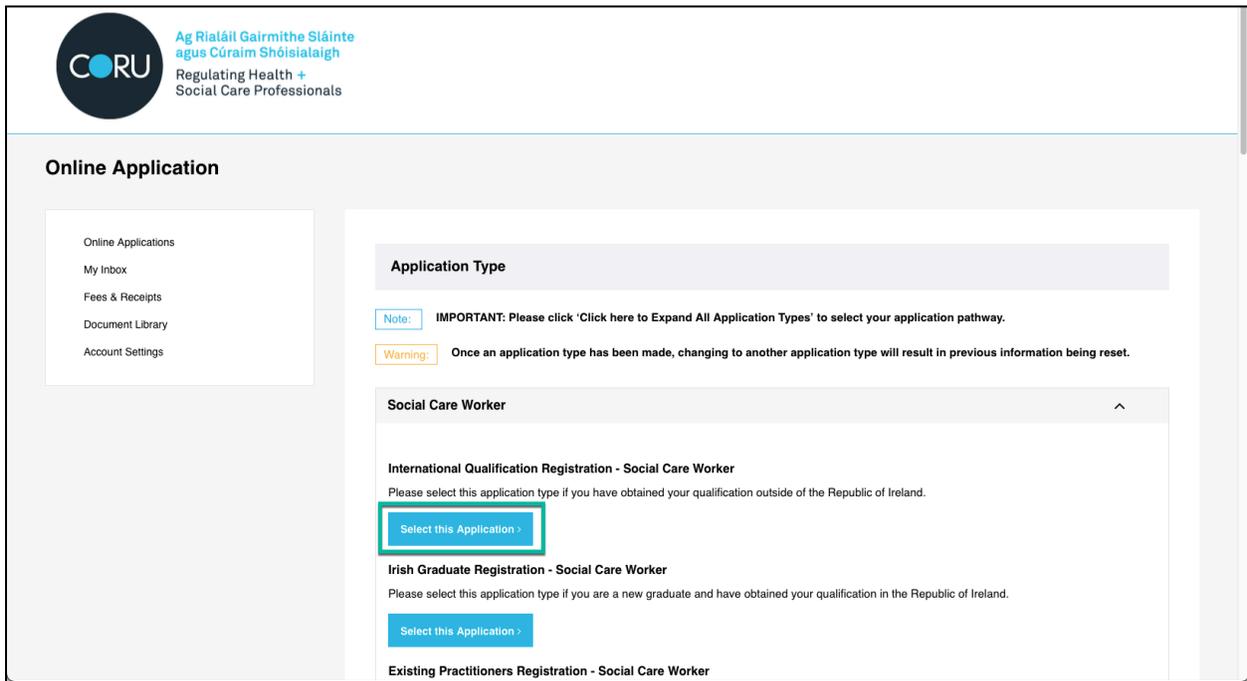
[Click Here to Expand All Application Types](#)

Medical Scientist ▼

[Click Here to Expand All Application Types](#)

Social Worker ▼

Click on Select this Application for the specific application of interest.



Application Type

Note: IMPORTANT: Please click 'Click here to Expand All Application Types' to select your application pathway.

Warning: Once an application type has been made, changing to another application type will result in previous information being reset.

Social Care Worker

International Qualification Registration - Social Care Worker
Please select this application type if you have obtained your qualification outside of the Republic of Ireland.

[Select this Application >](#)

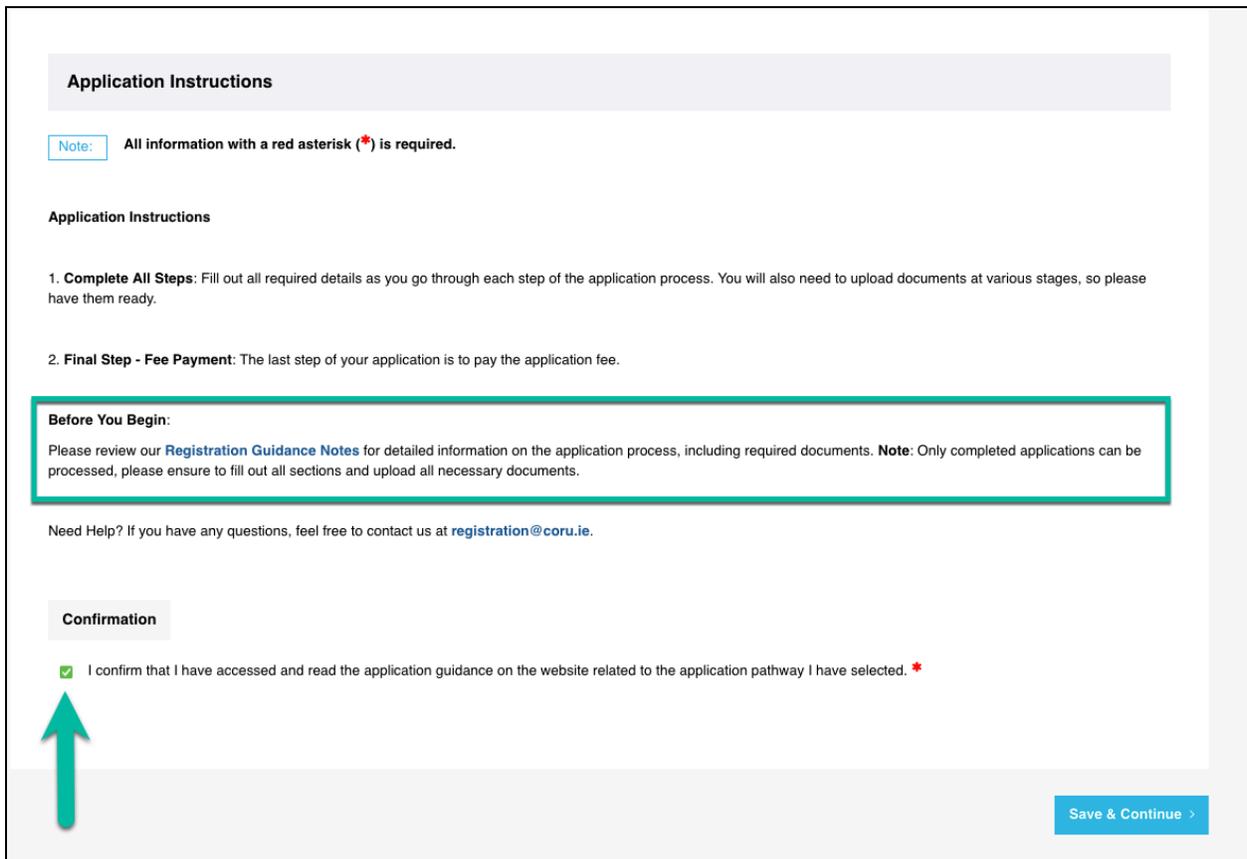
Irish Graduate Registration - Social Care Worker
Please select this application type if you are a new graduate and have obtained your qualification in the Republic of Ireland.

[Select this Application >](#)

Existing Practitioners Registration - Social Care Worker

Read the Application Instructions and confirm that you have read the application guidance documentation related to this application pathway.

Note: A link to Registration Guidance Notes is available in the **Before You Begin** area.



Application Instructions

Note: All information with a red asterisk (*) is required.

Application Instructions

- 1. Complete All Steps:** Fill out all required details as you go through each step of the application process. You will also need to upload documents at various stages, so please have them ready.
- 2. Final Step - Fee Payment:** The last step of your application is to pay the application fee.

Before You Begin:
Please review our [Registration Guidance Notes](#) for detailed information on the application process, including required documents. **Note:** Only completed applications can be processed, please ensure to fill out all sections and upload all necessary documents.

Need Help? If you have any questions, feel free to contact us at registration@coru.ie.

Confirmation

I confirm that I have accessed and read the application guidance on the website related to the application pathway I have selected.*

[Save & Continue >](#)